Hosted UC Platforms



Horizon Mobility® for | Hosted Cloud Platforms

RedSky Horizon Mobility® is the first product of its kind. An E911 solution for Webex Calling that empowers organizations to take advantage of user mobility instead of traditional static offerings. Horizon Mobility® can track users as they move on and off the campus to ensure accurate location information in the event of an emergency. Horizon Mobility® is cloud-based and requires no onpremise infrastructure, or as we like to say, "it's in the phone".

Support Your Mobile Workforce



Fine

Find your users when they dial 9-1-1 on or off campus



Doute

Route emergency calls to the nearest PSAP



Notify

Notify your on-premise security and key personnel



Supports multiple devices

Cover hardphones and softphones that share the same telephone number



User-based

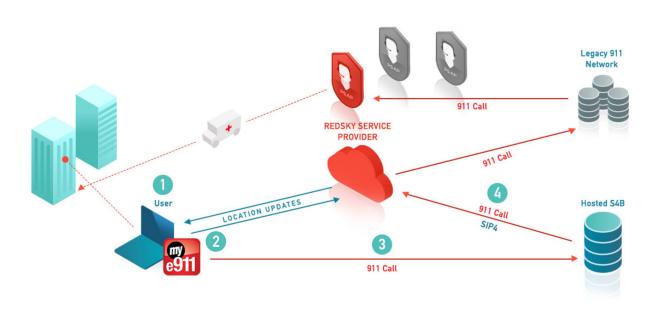
Easy to manage with userbased licenses

Is your platform able to determine user location on campus? Are you able to send that information via SIP?

Great. We can take it from there. The Horizon Mobility® Cloud receives the call and the user location via SIP and intelligently routes the call to the appropriate PSAP. Simultaneously Horizon Mobility® notifies security personnel via Text, Email, or Desktop Notification. If your platform is unable to determine location on campus or off campus, our softphone client MyE911® will find user location and communicate that information to the Horizon Mobility® Cloud.

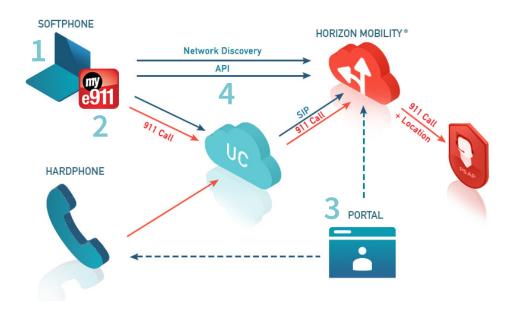
How It Works

RedSky Horizon Mobility® is a commercial implementation of the NENA i3 Next Generation 9-1-1 architecture. The solution is feature-rich, providing 9-1-1 call alert notifications, softphone applications, and dynamic national 9-1-1 call routing.



- 1. MyE911 client performs network discovery (ND)-
 - a. ND Information is sent to Horizon Mobility[®]
 Cloud
 - **b.** If this is a known location, User location set in Horizon Mobility® cloud
 - **c.** If user location is unknown, User prompted for location/address and sent to Mobility cloud
- **2.** End user device or PBX performs location discovery.
- 3. User dials 9-1-1

- 4. PBX sends 911 call and location information to Horizon Mobility® via SIP. SIP invite contains network discovery information (IP, MAC, BSSID, Chassis and Port) in custom tag
- 5. Horizon Mobility® receives the 911 call and intelligently determines the most accurate location whether provided by MyE911® or PBX, and routes the 911 call to the appropriate PSAP along with user location



3 ways to find location

- 1. MyE911® discovers location and is stored in Horizon Mobility Cloud
- 2. Softphone is intelligent and sends location to UC Cloud and is passed to Horizon Mobility via SIP
- 3. Hardphone TN is associated with a location by the UC Coud whether by admin, user, or wiremap and is passed to Horizon Mobility Cloud.
- 4. Softphone talks directly with our cloud and provides a location or sets a location.

Locations can be assigned to LLDP, BSSID, IP, or MAC address

SIP can contain:

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- Softphone is intelligent and sends location to UC Cloud and is passed to Horizon Mobility via SIP
- Hardphone TN is associated with a location by the UC Coud whether by admin, user, or wiremap and is passed to Horizon Mobility Cloud.
- Softphone talks directly with our cloud and provides a location or sets a location.

ABOUT US

RedSky is a Cisco SolutionsPlus partner and the leading provider of on-premise and cloud-based E911 solutions with more customers, more technology, and more experience than any other provider. More than a million workers, students, guests and visitors rely on RedSky for E911 protection.

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