Horizon Mobility® for Cisco Webex Calling

RedSky

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RedSky Horizon Mobility® is the first product of its kind. An E911 solution for Webex Calling that empowers organizations to take advantage of user mobility instead of traditional static offerings. Horizon Mobility® can track users as they move on and off the campus to ensure accurate location information in the event of an emergency. Horizon Mobility® is cloud-based and requires no on-premise infrastructure, or as we like to say, "it's in the phone".

Support Your Mobile Workforce

Find
Find your users when they dial 9-1-1 on or off campus

Route
Route emergency calls to the nearest PSAP

Notify
Notify your on-premise security and key personnel

Supports multiple devices
Cover hardphones and soft-phones that share the same telephone number

User-based
Easy to manage with user-based licenses

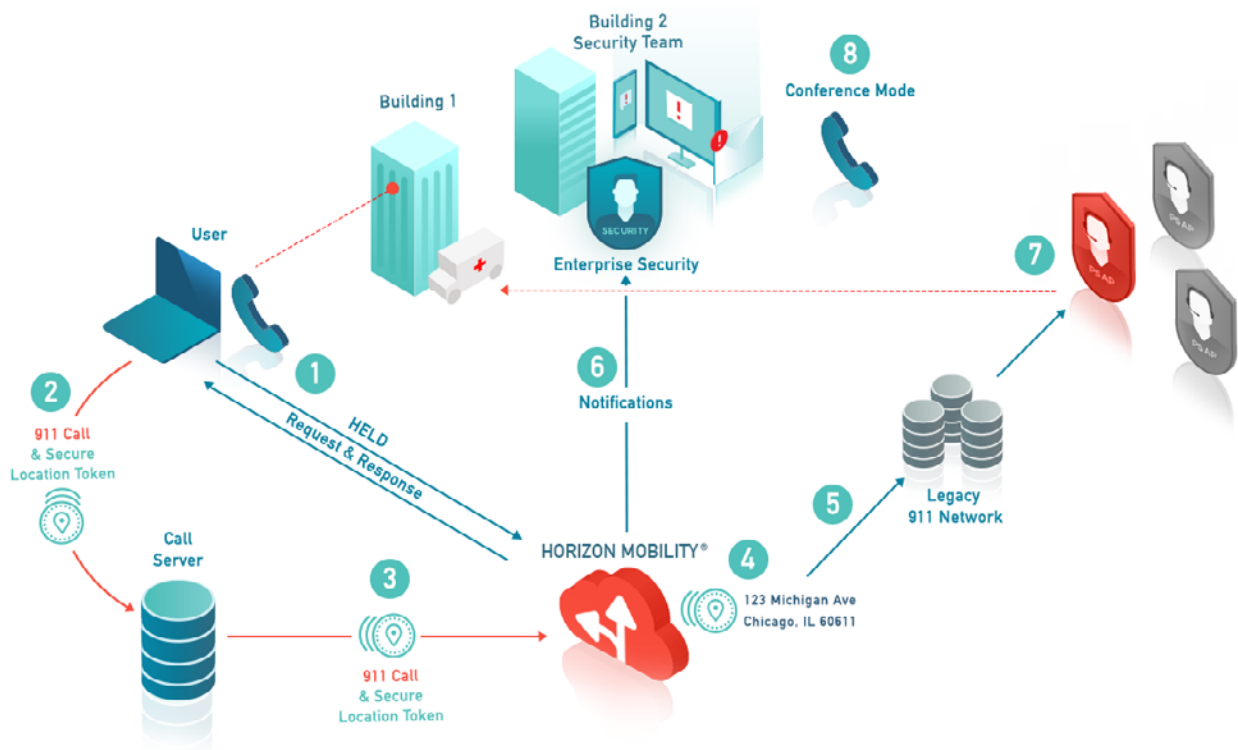### Horizon Mobility® Is Compatible With The Following Devices:

✔ **Cisco**

MPP 68xx v11.1.2
MPP 78xx v11.1.2
MPP 88xx v11.1.2

How It Works

RedSky Horizon Mobility® is a commercial implementation of the NENA i3 Next Generation 9-1-1 architecture. The solution is feature-rich, providing 9-1-1 call alert notifications, softphone applications, and dynamic national 9-1-1 call routing.

1. As the user moves around the on premise environment, the phone is updating its location by making a HELD request to the RedSky Horizon Mobility® Server and storing its location as a secure token.

2. End user makes 9-1-1 call from their phone as a SIP Invite to the SIP based Call Server. The SIP Invite includes the location token.

3. Call server directs the SIP Invite to the RedSky Horizon Mobility® cloud.

4. RedSky Horizon Mobility® converts the token into a dispatchable location, including civic address, floor, room/zone.

5. Based on civic address, the 9-1-1 call is routed and delivered to the location appropriate PSAP.

6. Text/Email/screen notifications are sent to administration and security personnel.

7. The dispatchable location information is made available to the receiving PSAP.

8. Optional conference call is established between the caller, the PSAP, and the security desk which is in a listen only mode.

Where To Purchase

Talk to your preferred reseller about purchasing Horizon Mobility® or contact Jerry Eisner VP of Public Safety - jeisner@redskytech.com or Ken Rosko Director of Channel - krosko@redskytech.com

ABOUT US

RedSky is a Cisco SolutionsPlus partner and the leading provider of on-premise and cloud-based E911 solutions with more customers, more technology, and more experience than any other provider. More than a million workers, students, guests and visitors rely on RedSky for E911 protection.

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