



## My E911®

# When a 9-1-1 call is dialed from an enterprise device that is off-premise, will the caller's location be identified and sent to the correct Public Safety Answering Point?



Many business professionals use softphones on laptops to access the corporate network from virtually any location, creating new challenges for organizations providing these users with E911 protection. The RedSky MyE911 application meets this challenge by allowing users to establish their exact location via either desktop client or smartphone application, thereby providing national E911 protection.

**FIND**   **ROUTE**   **NOTIFY**

My E911 is a softphone application that automatically detects when a user moves outside the enterprise; validates and updates locations in real-time. My E911 works with any softphone running on Windows or MAC devices and as a Mobile App, is available for phones and tablets on iOS or Android.

- ✓ **100% Compliant with Federal Legislation**
- ✓ Provides 9-1-1 call notifications via sms/text and email
- ✓ Routes 9-1-1 calls to the appropriate Public Safety Answering Point (dispatch center)

### Enhanced Features:

**Emergency On-Site Notification (EON):** Sends screen pop/ alarm notifications to security and designated personnel

**Plus Bundle:** Barge-In, Call Monitoring, Call Recording

## E911 Made Easy

### Quick Specs

The My E911 client runs on any workstation with MacOS 10.13 and higher or Windows 10. My E911 for Mobile App is compatible with iOS 12.0 and higher and Android 5.0 and higher.

### Flexible Architecture

My E911, is an enhanced feature of E911 Anywhere, the RedSky cloud-based call routing solution. E911 Anywhere is powered by a highly scalable redundant architecture. E911 Anywhere offers fail-over protection through a 24/7 call center.

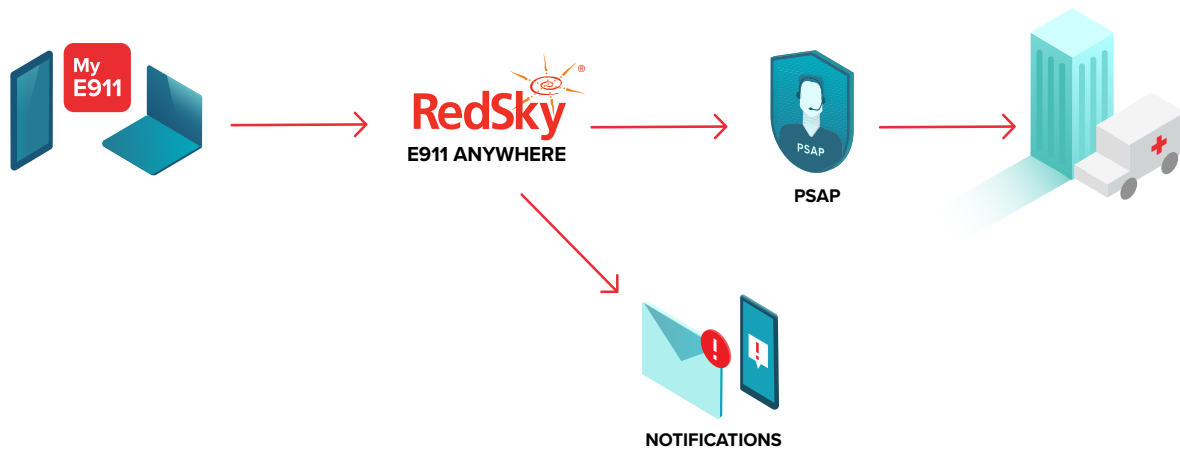
### Compatibility

E911 Anywhere is PBX agnostic.

Including:

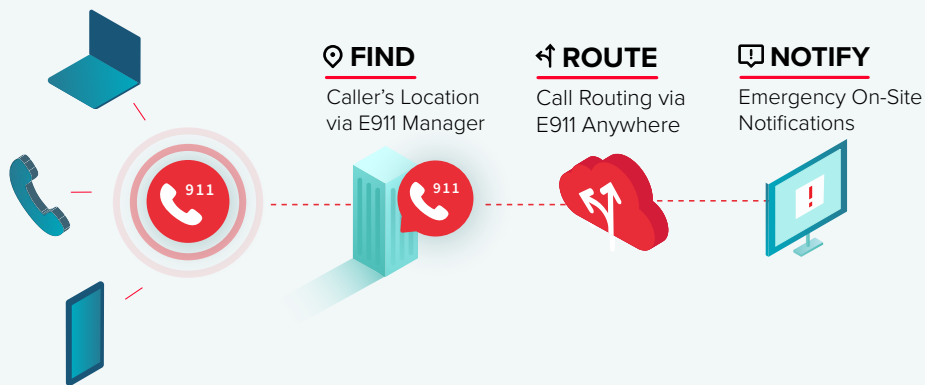


# How it Works



1. User boots up softphone and is prompted to choose location or enter new location.
2. For smartphone, user establishes location, then sets Geo Boundary (i.e. 500 ft. and Dwelling time to 15 minutes).
3. When a 911 call is made, the call is sent to the E911 Anywhere cloud, where it is routed to the Public Safety Answering Point (PSAP) that services the caller location.
4. 911 call notifications are sent to designated enterprise personnel via sms/text or email.

## RedSky's Complete E911 Compliance Package Includes:



\*To learn more about Kari's Law visit:  
[redsky911.com/how-to-comply-with-fcc-e911-requirements](https://redsky911.com/how-to-comply-with-fcc-e911-requirements)

The Ray Baum Act requires all organizations to provide a “dispatchable location”, mobile devices included.

Stay compliant with Kari's Law\* with our enhanced notifications solution that sends desktop alerts to administrative and security personnel when 911 calls are placed through your call server.

### ABOUT US

RedSky is the leading provider of on-premise and cloud-based E911 solutions with more than a million workers, students, guests and visitors using RedSky for E911 protection.

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